

FlickerTel Inc. – Flickertronics.com Gold Server Monitoring Agreement

Please complete your details below, providing the postal address where invoices should be sent and the e-mail address(es) to which alerts and monitoring reports should be sent.

Your Details	
Contact Name	
Company Name	
Address	
State/City	
Zip Code	
Email Address(es)	
Contact Telephone Number	

Service	Description
All Checks From Bronze Package	All checks from the bronze package are included as standard
5 minute interval option	The option to have checks run on a 5 minute bases (rather than the normal 15 minute basis)
Client Monthly Report	A completely comprehensive view of your systems and all passed/failed checks for the month
Client Daily or Weekly Report	A weekly or daily summary of the critical checks carried out throughout the week.
Daily Workstation Health Check	Provides Windows service and disk space checks etc on critical PCs. Examples of critical PCs might include fax servers or time clock systems (i.e. always on).
Server Performance Monitoring	Get alerted when your server is overloaded and needs maintenance.
Bandwidth Monitoring	Monitor the volume of traffic in and out of an y ports on your managed switch
File Size Checks	Monitor the size of any file or folder critical to your business to ensure it is always within required thresholds or no strange growths occur.
Ping Checks	Provides facility for up to five checks on network devices, remote offices, or remote devices.
Roll Your Own Event Log Check	Monitor any program running on your server that you consider important to your business
Windows Service Checks	Checks that all windows services are up and running correctly and alerts us if there are any windows services down.
SNMP/Raid Array Checks	Use SNMP to monitor a wide range of conditions, such as temperature on your server to ensure it is always in operable conditions.
WSUS Check	Get alerted to out of date security patches on your systems so that we can get you back up to date
Disk Space Check	Pre-empt downtime caused by full disks and get alerted to disk space going over a set threshold.
Client Portal	Gives you direct access to your own Client Portal so that you can see an up to the minute status of your systems.
Website Check	Checks to ensure your site is displaying the correct results on either stati or dynamic pages. If not you will be alerted to this problem.
TCP Service Check	Provides facility to monitor up to three TCP ports such as ISP gateway, SMTP relay or POP3. Also provides facility for other custom TCP/IP port tests as needed.
Hacker Check	Watches out for anyone trying to gain access to your systems.

FLICKERTEL INC.

Primary Server Package. Monthly subscription (\$)

FlickerTel Inc / Flickertronics.com Maintenance Customer Introductory Offer.	FlickerTel Inc / Flickertronics.com Maintenance Customers	Non- FlickerTel Inc / Flickertronics.com Maintenance Customer Introductory Offer.	Non- FlickerTel Inc / Flickertronics.com Maintenance Customer +-
\$____.00/mo.	\$____.00/mo.	\$____.00/mo.	\$____.00/mo.

All prices quoted above are exclusive of Sales Tax or VAT. Server Monitoring is supplied subject to FlickerTel Inc. / Flickertronics.com terms and conditions. Acceptance of this order constitutes the acceptance of these terms and conditions. Details are available upon request.

Signed.....

Date.....