

# FLICKERTEL INC.

## FlickerTel Inc. / Flickertronics.com Bronze Server Monitoring Agreement

Please complete your details below, providing the postal address where invoices should be sent and the e-mail address(es) to which alerts and monitoring reports should be sent.

Your Details	
Contact Name	
Company Name	
Address	
State/City	
Zip Code	
Email Address(es)	
Contact Telephone Number	

Service	Description		
<b>Anti Virus Pattern File</b>	Checks that the anti virus is running on the most up to date version to ensure you are always protected. If not an alert is generated and your client portal is highlighted.		
<b>Critical Events Check &amp; Reports</b>	Alerts us in the event of any critical events occurring so that we can act fast to fix potential problems.		
<b>Daily Backup Check</b>	Ensures that your backup has completed successfully. If not, an alert is sent and your Client Portal is highlighted.		
<b>Daily Anti-Virus Check</b>	Ensures that your system is using the most up-to-date pattern files. If not, it will send an alert so that remedial action may be taken.		
<b>Exchange Information Store Size Check</b>	Checks that the size of the Information Store does not exceed a pre-defined threshold. If it does, it will alert you so that steps can be taken to prevent Exchange from crashing.		
<b>Drive Space Consumption Check</b>	Checks whether the rate of growth on any drive exceeds your specified limit. This enables you to spot developing problems before they become critical.		
<b>Physical Health Check</b>	Monitors for smart disk alerts, checks if any disks have failed, and can even look for failed memory.		
<b>Client Daily Report</b>	A daily report of all the problems uncovered and/or checks passed that day. So that you know what we are fixing on your behalf.		
Primary Server Package. Monthly subscription (\$)			
<b>FlickerTel Inc / Flickertronics.com Maintenance Customer Introductory Offer. Ends 30/06/05.</b>	<b>FlickerTel Inc / Flickertronics.com Maintenance Customers</b>	<b>Non- FlickerTel Inc / Flickertronics.com Maintenance Customer Introductory Offer. Ends 30/06/05.</b>	<b>Non- FlickerTel Inc / Flickertronics.com Maintenance Customer</b>
\$ __. 00/mo.	\$ __. 00/mo.	\$ __. 00/mo.	\$ __. 00/mo.

All prices quoted above are exclusive of Sales Tax or VAT. Server Monitoring is supplied subject to FlickerTel Inc. / Flickertronics.com terms and conditions. Acceptance of this order constitutes the acceptance of these terms and conditions. Details are available upon request.

Signed.....

Date.....